How do I get paid for insurance claims?

There’s a lot that goes on after you submit a claim that you may not have considered before. Below, you can follow the different paths a claim may take throughout its journey to getting paid.

1. Create a claim in SimplePractice.
   - Claim is scrubbed for errors.

2. The claim is reviewed by our clearinghouse.
   - Claim is scrubbed for errors.
   - Claim is assigned a clearinghouse reference ID.

3. The payer receives and reviews claim.
   - Third party receives and reviews claim.

4. The claim enters the adjudication process.
   - Claim may be assigned a payer claim number.
   - Contact payer about delays in your payment using payer claim number or member ID.

- Claim is Denied
  - Use the payer claim number to reach out to the payer.

- Claim is Rejected
  - Use the payer claim number to reach out to SimplePractice.

- Claim is Paid

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